



Therma-Stor LLC

4201 LIEN RD. • MADISON, WI 53704



PHOENIX

Phoenix R125 - LGR Dehumidifier

OWNER'S MANUAL

Installation, Operation & Service Instructions - READ AND SAVE THESE INSTRUCTIONS -

The Phoenix R125 is the first 65 pint LGR Dehumidifier. The R125 offers high quality restoration drying performance in the WTRDHM category at entry-level pricing. The Phoenix R125 utilizes new patented LGR technology that produces maximum grain depression and removes water long after conventional dehumidifiers stop. As a result, structures, contents and materials dry quicker, allowing you to get to your next job faster. At only 79 lbs. and with a compact 20"W x 17"D footprint, the R125 fits virtually anywhere you need to dry.

The Phoenix R125 combines Phoenix innovation, technical expertise, and proven durability into a small, portable, and durable roto-mold housing. In addition to the R125's compact size and superior performance, the unit features high energy efficiency, front cord and hose storage, a ductable outlet, a pleated media filter, and a rotating handle for easy transport and storage.

The Phoenix R125 LGR Dehumidifier

- LGR Performance in a 79 lb, 20" x 17" footprint
- Removes 65 pints at AHAM drawing only 5.0 amps
- Focused Airflow Outlet directs air downward across the wet surface
- Accommodates 10" layflat ducting
- Rugged Roto-mold Plastic Housing resists dents and scratches
- Solid State Control Panel
- Protected Recessed Condensate Hose that cannot catch or be damaged on obstructions
- Heavy-duty rotating handle for ease of transport and storage
- Recessed 12" Wheels
- Pleated Media MERV-8 Filter; Optional MERV-11
- Convenient Front Pocket for cord and hose storage



Phoenix R125
Part No. 4032350
Patents: 7,246,503
8,938,981

Specifications subject to change without notice.

TS-716
08/18 Rev. G



1.800.533.7533

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Read the operation and maintenance instructions carefully before using this unit. Proper adherence to these instructions is essential to obtain maximum benefit from your R125 dehumidifier.

⚠️ WARNING

- It is designed to be used **INDOORS ONLY**.
- If used in a wet area, plug it into a **GROUND FAULT INTERRUPTER**.
- **DO NOT** use the R125 as a bench or table.
- It must always be used in the upright position.

1 Safety

The R125 conforms to unified standard UL 60335-2-40

- Never operate a unit with a damaged power cord. If the power cord is damaged it must be replaced by the manufacturer, its service agent, or similarly qualified person in order to avoid a hazard.
- The unit shall be installed in accordance with national wiring regulations.
- Do not obstruct the air intake and exhaust. Maintain a .3 m (1 ft) clearance around the air intake and exhaust.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

2 Specifications

Part No.	4032350
Power	5.0 amps, 110-120 VAC, Grounded
Water Removal	65 pints/day @ AHAM (80° F, 60%) 16 gal/day maximum @ saturation
Process Air	170 CFM without external ducting
Refrigerant Charge	1 lb, 2 oz. R410a
Operating Range	33° F to 100° F
Filter	12" x 12" x 1" Pleated Media MERV-8
Duct Options	Exhaust – 10" Lay-Flat
Warranty	Five years; 1st year 100% of Parts and Labor 2nd-5th year 100% of Parts of sealed refrigeration system.
Size	30" high x 20" wide x 17" deep
Weight	79 lbs
Patents	7,246,503 8,938,981



Stacked Phoenix R125

3 Operation

Place dehumidifier inside structure, place condensate hose into a drain, or a very large container, and turn on. To decrease drying times, make sure all windows and doors are closed to the outside and seal off the wet area from any unaffected areas.

3.1 Transporting

The Phoenix R125 features a high-impact roto-molded housing which protects the unit while loading into vehicles. The unit was designed to stack 2 units high. For sturdy stacking, keep the rotating handle in the upright position on the bottom unit, place rotating handle in the down position and “nest” the wheels of the top unit in the indentions of the bottom unit to provide stability. This is recommended for storage only. The units should be properly secured for transport. The Phoenix R125 must always be upright when transported by vehicle. It may be tipped onto its handle and back for loading and moving by hand.

3.2 Electrical Requirements

The Phoenix R125 plugs into a common grounded outlet on a 15 amp circuit. It draws 5.0 amps at 80 °F, 60% RH. If used in a wet area, a ground fault interrupter (GFI) is required. If an extension cord is required, it must have a minimum of 14 gauge conductors if 25 feet long or less and 12 gauge conductors if greater than 25 feet long.

3.3 Condensate Removal

The Phoenix R125 is equipped with an internal condensate pump to remove the water that is condensed during dehumidification. This allows the condensate to be pumped up to 20 feet with the attached hose. If the condensate must be pumped more than 20 feet above the unit, a second pump must be added to relay the condensate. The condensate pump automatically purges when the reservoir is full. Use the PURGE button to manually remove condensation.

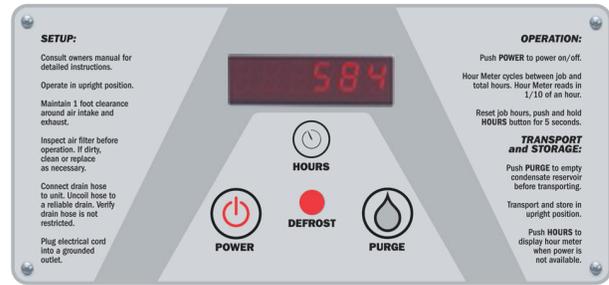
3.4 Ducting

A wire duct collar is supplied to allow 10” lay-flat duct to be attached to the Phoenix R125 outlet. Lay-flat plastic ducting is available; see accessories table page 6. To attach ducting to the wire duct collar, put the plastic duct end through the collar center and roll the duct end outward so that it overlaps the outside of the collar. The duct and collar may then be quickly attached to the Phoenix R125 by snapping the collar over the four exhaust tabs.

3.5 Defrost Cycle

If the low side refrigerant temperature drops due to excessive frost formation on the evaporator coil and below the temperature set point, the thermistor activates the solid-state control and defrost light. The compressor is cycled off and on by the thermistor temperature measurement. The air mover will continue to run, causing air to flow through the evaporator coil and melt the ice when the compressor is off. When the air temperature and/or humidity increases, the evaporator temperature will rise and the thermistor will end the defrost cycle at the temperature set point.

3.6 POWER Button



Phoenix R125 control board.

Press the POWER button to turn the dehumidifier on or off. When starting the dehumidifier the display will show the accumulated hours. Press the POWER button again to turn the dehumidifier off. The display will also power off.

3.7 PURGE Button

During normal operation the pump automatically cycles when the reservoir is full. Press the PURGE button to remove condensate manually from the reservoir. There are several ways to manually remove water from the reservoir:

1. Press the PURGE button once and the pump will run for 20 seconds
2. Press and hold the PURGE button and the pump will run for up to 30 seconds
3. Press the PURGE button while the dehumidifier is powered off and the pump will run for 30 seconds.

Always manually purge the water reservoir before transport or storage. Turn off the power and allow the plugged in dehumidifier to rest 15 minutes before the final purge.

3.8 Hour Meter

The digital hour meter displays the amount of time the dehumidifier has been turned on to the tenth of an hour. The hour meter continuously cycles between total machine hours and job hours every 3 seconds. Hours are stored in memory even when the unit is unplugged. The previous totals will be displayed next time the unit is powered on.

3.9 HOURS Button

Pressing the HOURS button displays the hour meter when the unit is turned off but plugged into power. To reset job hours, press and hold the HOURS button for 5 seconds when the unit is operating.

3.10 DEFROST Light

The DEFROST light turns on when the unit is in defrost cycle and indicates when the compressor is off.

4 Maintenance

4.1 Air Filter

The Phoenix R125 is equipped with a pleated media air filter that must be checked regularly. The standard filter is a MERV-8 high efficiency filter. Operating the unit with a dirty filter will reduce the dehumidifier's capacity and efficiency and may cause the compressor to cycle off and on unnecessarily. The filter can generally be vacuumed clean several times before needing replacement. Replacement filters can be ordered from the manufacturer or purchased locally if available

! IMPORTANT

IMPORTANT: DO NOT operate the unit without the filter or with a less effective filter the coils inside the unit could become clogged and require disassembly to clean.

4.2 Storage and Freeze Protection

There are two issues to consider when the Phoenix R125 is stored between uses and both pertain to water trapped in the unit. The first is biological growth and the second is damage caused by freezing. The effects of the trapped water can be greatly reduced if precautions are taken to remove as much as possible before storage.

1. Use the pump PURGE button to reduce the water level in the reservoir.
2. Stretch the hose flat to drain it completely. Raise one end above your head and spool hose while draining water out the other end.
3. To reduce biological growth flush the unit with a bio-fungicide that is approved for use with copper, aluminum and polyethylene. To flush:
 - a. Run the hose to a drain.
 - b. Plug in the unit but do not turn it on.
 - c. Remove the air filter. Slowly pour a quart of the antimicrobial through the heat exchanger
 - d. Hold in the pump purge switch to reduce the water level in the reservoir.
 - e. Flush with water.
4. If the unit will be exposed to freezing temperatures, after purging, pull back the filter and pour 1 cup (8oz) of a propylene glycol based anti-freeze through the heat exchanger. It will flow down into the pump reservoir. Do NOT purge the solution out of the unit.
Dirty filters should be changed prior to long term storage to prevent biological growth on the filter.

5 Service

! WARNING

WARNING: Servicing the Phoenix R125 with its high pressure refrigerant system and high voltage circuitry presents a health hazard which could result in death, serious bodily injury, and/or property damage. Only qualified service people should service this unit.

! CAUTION

CAUTION: Do not operate unit without the front housing in place.

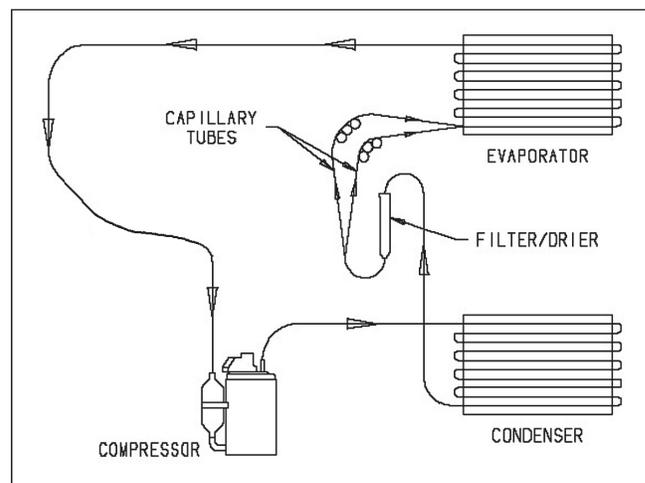
5.1 Technical Description

The Phoenix R125 uses a refrigeration system similar to an air conditioner's to remove heat and moisture from incoming air and to add heat to the air that is discharged.

Hot, high pressure refrigerant gas is routed from the compressor to the condenser coil. The refrigerant is cooled and condensed by giving up its heat to the air that is about to be discharged from the unit. The refrigerant liquid then passes through a filter/drier and capillary tubing which cause the refrigerant pressure and temperature to drop. It next enters the evaporator coil where it absorbs heat from the incoming air and evaporates.

The evaporator operates in a flooded condition, which means that all the evaporator tubes contain liquid refrigerant during normal operation. A flooded evaporator should maintain constant pressure and temperature across the entire coil, from inlet to outlet.

The mixture of gas and liquid refrigerant enter the compressor after leaving the evaporator coil. The compressor evacuates the cool refrigerant gas from the accumulator and compresses it to a high pressure and temperature to repeat the process.



Refrigeration system

5.2 Troubleshooting

No dehumidification, neither hour meter display nor compressor run and POWER button does not turn ON.

1. Unit unplugged or no power to outlet
2. Defective control board
3. Loose connection in internal wiring

No dehumidification, neither hour meter display nor compressor run with POWER button ON.

1. Defective control board
2. Loose connection in internal wiring

Some dehumidification, air mover runs continuously but compressor only runs sporadically.

1. Unit is in defrost cycle, DEFROST light on
2. Defrost thermistor defective or loose
3. Loose connection in compressor circuit
4. Defective compressor overload
5. Defective compressor
6. Defective relay
7. Upper housing is not sealed to lower housing

No dehumidification, air mover runs but compressor does not.

1. Bad connection in compressor circuit
2. Safety float switch closed, check pump reservoir
3. Defective compressor capacitor
4. Defective compressor overload
5. Defective compressor
6. Defective control board

Air mover does not run. Compressor runs briefly but cycles on and off.

1. Loose connection in blower circuit
2. Obstruction prevents impeller rotation
3. Defective air mover

Unit removes some water but not as much as expected.

1. Air temperature and/or humidity have dropped
2. Humidity meter and/or thermometer used are out of calibration
3. Unit has entered defrost cycle
4. Air filter dirty
5. Defective defrost thermistor
6. Low refrigerant charge
7. Defective compressor
8. Restrictive exhaust ducting

Unit runs but does not pump water.

1. Hose kinked or plugged
2. Pump motor defective
3. Pump check valve plugged
4. Bad connection in pump circuit
5. Hose disconnected internally

Unit pumps water automatically but not when PURGE button is pushed.

1. Bad connection in PURGE button circuit
2. Defective control board

Evaporator coil frosted continuously, low dehumidifying capacity.

1. Defrost thermistor loose or defective
2. Low refrigerant charge
3. Dirty air filter or restricted air flow
4. Front housing is not sealed to rear housing

Compressor runs with POWER button OFF.

1. Defective relay
2. Defective control board

5.3 Air Mover

The motorized impeller has a PSC motor and internal thermal overload protection. If defective, the complete assembly must be replaced.

1. Unplug power cord
2. Remove the front housing
3. Disconnect the impeller leads
4. Remove the four screws holding the impeller to the mounting plate
5. Reassemble the new impeller using the above procedure in reverse

5.4 Thermistor

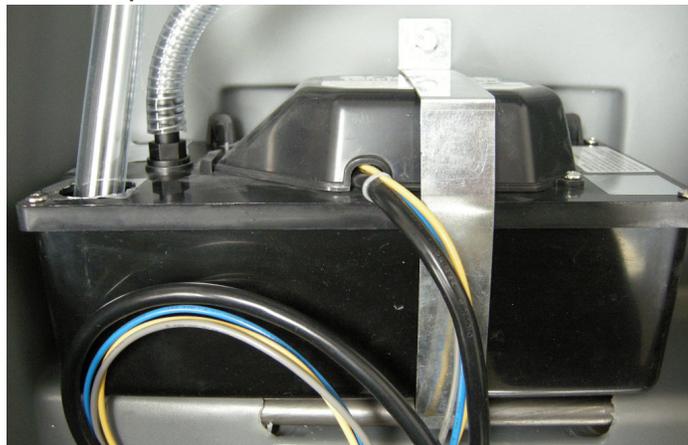
The defrost thermistor is attached to the refrigerant suction line between the accumulator and the evaporator.

To replace thermistor:

1. Unplug the dehumidifier
2. Remove the front housing
3. Cut cable ties and remove insulation and aluminum tape.
4. Remove control panel
5. Unthread thermistor from control housing grommet
6. Detach thermistor from control board jumper
7. Reassemble thermistor and dehumidifier using the above procedure in reverse



Thermistor attached to the refrigerant line.



Picture of pump and reservoir.

5.5 Condensate Pump

The internal condensate pump removes water that collects in the reservoir.

To replace the condensate pump:

1. Unplug the unit
2. Remove the front housing
3. Unplug the pump wires from the wire harness
4. Remove the condensate hose and the one screw attaching the pump bracket to the rear housing
5. Replace the pump, hose, wiring, bolts, and housing in the reverse order

5.6 Float Safety Switch

The float safety switch activates when the water rises too high in the condensate reservoir. The float safety switch turns off the compressor until the water level lowers and disengages the switch.

The internal condensate pump removes water that collects in the reservoir.

To replace the condensate pump:

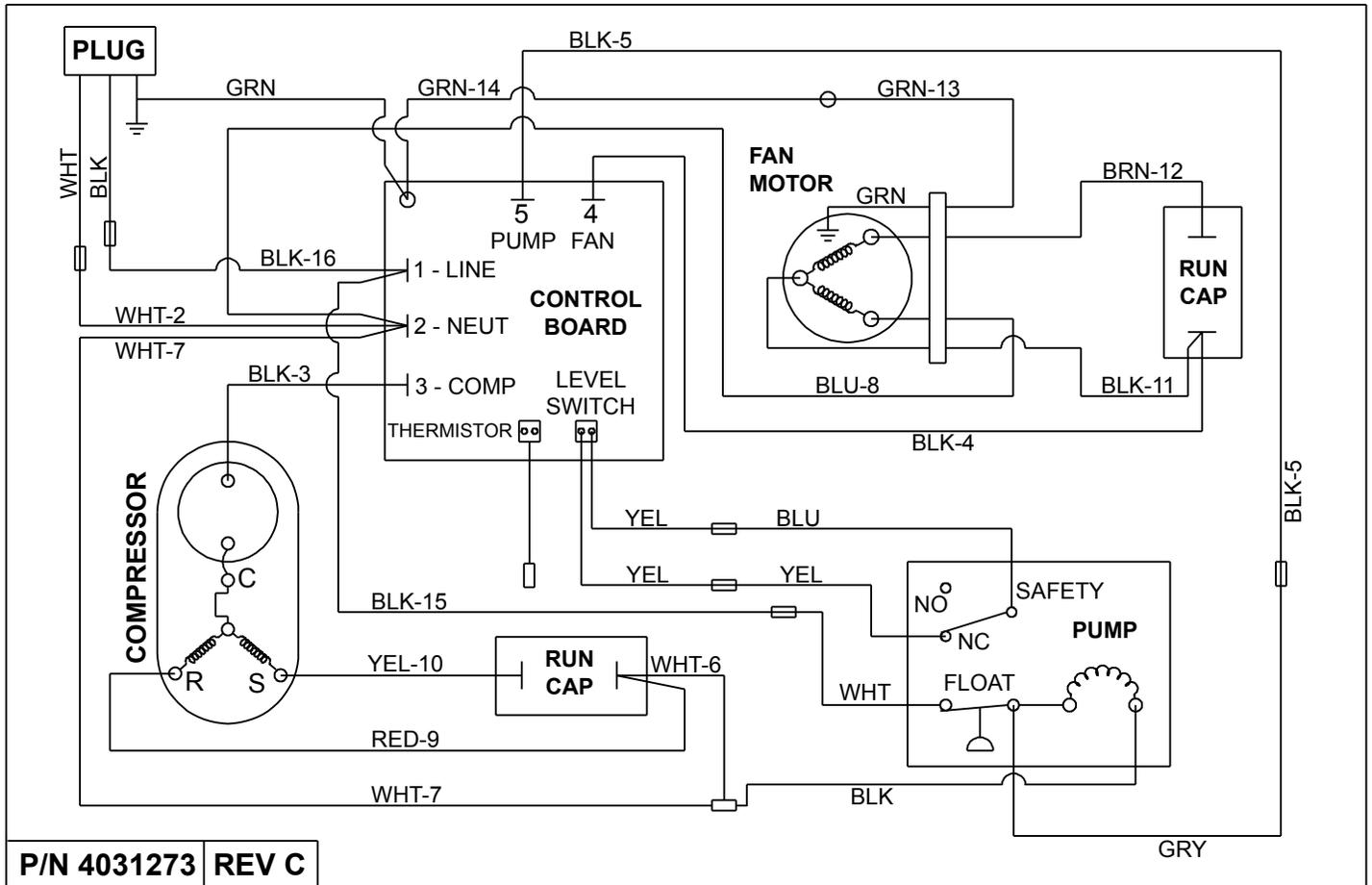
1. Unplug the unit
2. Remove the front housing
3. Unplug the pump wires from the wire harness
4. Remove the condensate hose and the one screw attaching the pump bracket to the rear housing
5. Replace the pump, hose, wiring, bolts, and housing in the reverse order

6 Options & Accessories

- | | |
|---------|--|
| 4026315 | Air Filter, Pleated 12" x 12" x 1" MERV-8 |
| 4025568 | Air Filter, Pleated 12" x 12" x 1" MERV-11 |
| 4024935 | Lay-Flat Duct 10" Round x 250' Roll |

To order, contact Therma-Stor LLC at 1-800-533-7533.

7 Wiring Diagram



P/N 4031273 REV C

Wiring diagram

8 Service Parts

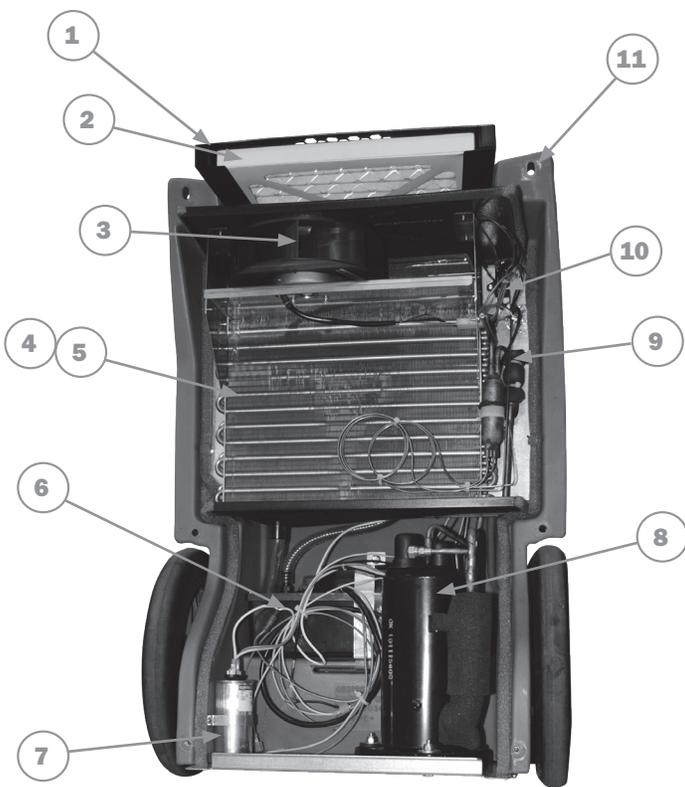
Item	Description	Qty	Part No.
1	Top Cover	1	4031258
2	Filter, 12" x 12" x 1"	1	4026315
3	Impeller, Air Mover	1	4034477
4	Evaporator Coil	1	4031253
5	Condenser Coil	1	4031254
6	Condensate Pump	1	4034496
7	Capacitor, Compressor, 35 µF	1	4033032-03
8	Compressor	1	4029567
9	Thermistor Probe	1	4034716-02
10	Capacitor, Impeller, 6.0 µF	1	4033031-03
11	Hex Bolts, 1/4"-20 x 1.50"	6	1154013
12	Handle Bar	1	4031267
13	Handle Grip	1	4031268
14	Wheel, 12", Gray	2	4026304
15	Cotter Pin	2	1284404
16	Hub Cap, Wheel, Gray	2	4027137
17	Handle Knob	2	4032327
18	Control Board	1	4034457
19	Power Cord	1	4032297

Items listed are not shown

Description	Qty	Part No.
Hose (1/4" ID x 33' long)	1	4024916
Coupling Body, 1/4" Tube	1	4024910
Coupling Insert, 1/4" Tube	1	4027277
Exhaust Grill	1	4026308
Wire Duct Collar	1	4026309
Handle Grip Screws	2	4032414
Handle Attachment Bolt	2	1154006

To Add Lanyard (not originally included with the unit)

Handle Knob, Lanyard	2	4033372
Handle to Base Screws	2	4033371



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Therma-Stor LLC

4201 LIEN RD. • MADISON, WI 53704



PHOENIX

Phoenix R125 - LGR Dehumidifier

LIMITED WARRANTY

Warrantor:

Therma-Stor LLC

4201 Lien Rd.

Madison, WI 53704

Telephone: 1-800-533-7533

Who Is Covered: This warranty extends only to the original end-user of the Phoenix R125 dehumidifier and may not be assigned or transferred.

Year One: Therma-Stor LLC warrants that, for one (1) year the Phoenix R125 dehumidifier will operate free from any defects in materials and workmanship, or Therma-Stor LLC will, at its option, repair or replace the defective part(s), free of any charge.

Year(s) Two Through Five: Therma-Stor LLC further warrants that for a period of five (5) years, the condenser, evaporator, and compressor of the Phoenix R125 dehumidifier will operate free of any defects in material or workmanship, or Therma-Stor LLC, at its option, will repair or replace the defective part(s), provided that all labor and transportation charges for the part(s) shall be borne by the end-user.

Year(s) One Through Seven: Materials and workmanship of the housing are covered.

End-User Responsibilities: Warranty service must be performed by a Servicer authorized by Therma-Stor LLC. If the end-user is unable to locate or obtain warranty service from an authorized Servicer, he should call Therma-Stor LLC at the above number and ask for the Therma-Stor Service Department, which will then arrange for covered warranty service. Warranty service will be performed during normal working hours.

The end-user must present proof of purchase (lease) upon request, by use of the warranty card or other reasonable and reliable means. The end-user is responsible for normal care. This warranty does not cover any defect, malfunction, etc. resulting from misuse, abuse, lack of normal care, corrosion, freezing, tampering, modification, unauthorized or improper repair or installation, accident, acts of nature or any other cause beyond Therma-Stor LLC's reasonable control.

Limitation and Exclusions: If any Phoenix R125 Dehumidifier part is repaired or replaced, the new part shall be warranted for only the remainder of the original warranty period applicable thereto (but all warranty periods will be extended by the period of time, if any, that the Phoenix R125 Dehumidifier is out of service while awaiting covered warranty service).

UPON THE EXPIRATION OF THE WRITTEN WARRANTY APPLICABLE TO THE PHOENIX R125 DEHUMIDIFIER OR ANY PART THEREOF, ALL OTHER WARRANTIES IMPLIED BY LAW, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL ALSO EXPIRE. ALL WARRANTIES MADE BY THERMA-STOR LLC ARE SET FORTH HEREIN, AND NO CLAIM MAY BE MADE AGAINST THERMA-STOR LLC BASED ON ANY ORAL WARRANTY. IN NO EVENT SHALL THERMA-STOR LLC, IN CONNECTION WITH THE SALE, INSTALLATION, USE, REPAIR OR REPLACEMENT OF ANY PHOENIX R125 DEHUMIDIFIER OR PART THEREOF BE LIABLE UNDER ANY LEGAL THEORY FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES INCLUDING WITHOUT LIMITATION WATER DAMAGE (THE END-USER SHOULD TAKE PRECAUTIONS AGAINST SAME), LOST PROFITS, DELAY, OR LOSS OF USE OR DAMAGE TO ANY REAL OR PERSONAL PROPERTY.

Some states do not allow limitations on how long an implied warranty lasts, and some do not allow the exclusion or limitation of incidental or consequential damages, so one or both of these limitations may not apply to you.

Legal Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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